



**JIGAWA STATE MINISTRY OF COMMERCE, INDUSTRY, COOPERATIVE AND TOURISM  
GRIEVANCE REDRESS MECHANISM (GRM) REPORT**

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[illegible]

<b>Performance tracking</b>	
Total number of complaints	2
Resolved within SLA timeline	2
Number outside SLA timeline	0
<b>Percentage of complaints resolved within timeline</b>	<b>100%</b>